

2000-01 ANNUAL REPORT

BOARD MEMBERS

Johan Klehs

First District

Dean Andal Second District

Claude Parrish

Third District

John Chiang Fourth District

Kathleen Connell

State Controller

James E. Speed Executive Director



MISSION

The mission of the State Board of Equalization is to serve the public through fair, effective, and efficient tax administration.

GOALS

The State Board of Equalization will

- Interpret and apply tax and fee laws correctly, consistently, and fairly.
- Collect and allocate revenues as required by law.
- Assess and allocate property values as required by law.
- Educate and assist tax- and feepayers to comply voluntarily, while minimizing their compliance burden.
- Provide high-quality customer service, using well-qualified staff and state-of-the-art technology.
- Achieve program objectives at the lowest possible cost.

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Telephone Taxes
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Taxes and Fees Administered by the Board of Equalization, 2000-01



STATE BOARD OF EQUALIZATION

The Honorable Gray Davis Governor of California May 2002

Dear Governor Davis:

On behalf of the Members and staff of the State Board of Equalization, I am pleased to submit to you our fiscal year 2000-01 annual report.

As detailed in this report, Board-administered tax and fee programs produced more than \$41 billion in revenue for the state, cities, counties, and special taxing districts in 2000-01. The state portion of the revenue, more than \$30 billion, provided nearly 33 percent of total state income for the fiscal year.

The Board of Equalization's total costs for the year for all of our operations were only \$193.6 million, or 72 cents for every \$100 of tax collected. This efficiency is the product of our recent technological advances, our focus on providing quality customer service, and the creativity, professionalism, and dedication of our staff.

In June 2001, an independent review of state agencies gave the Board of Equalization the highest rating for Internet readiness among the agencies providing critical services to business. We have already begun to capitalize on that readiness and intend to take full advantage of our advanced technological capacity in the coming months and years.

We remain dedicated to serving the people of the great state of California and to doing our part to ensure that essential services and infrastructure are available to meet their needs now and into the future.

Sincerely,

James E. Speed Executive Director